

Alexandra Bruin Earl

Yoga & Meditation



Terms and Conditions for Reservation

The Group Leader/Planner, Alexandra Bruin Earl, accepts bookings from Retreat Participants on the following conditions: The Retreat Participant will take full responsibility for all coordination and payments of the named retreat.

Capacity and Room Type

Cambodia Room Types:

1 King Suite

2 Bedroom Suite - 1 King bed, 2 Twin Beds, 2 Bathrooms

4 Bedroom Triplex - 1 King bed, 1 Queen Bed, 2 Twin Beds, 2 Twin Beds, 5 bathrooms

*All rooms at Angkor Grace are intended for single or double occupancy.

Thailand Room Types:

Beachfront Suite - 1 King or 2 Twin Beds

*All rooms at Garrya Tongyai Bay Samui are intended for single or double.

Rates

Rates per 11 night retreat per person are expressed in USD. The rates include daily breakfast and 6 group dinners, guided tours in Siem Reap, elephant sanctuary in Ko Samui, night market excursion to fisherman's village, resort facilities and amenities, and all taxes.

Flights to/from Siem Reap, Cambodia and to/from Ko Samui, Thailand are NOT included.

Room Rates:

Cambodia and Thailand Room Rates:

Single Occupancy - \$4268

Double Occupancy - \$3246

*Room rates are subject to change based on demand and promotions.

Individual Prorates

Should a group participant wish to attend the group retreat for a stay shorter than the retreat dates listed above, they will need to pay for the 11 nights stay, as we will not be able to sell the unoccupied nights.

Price and Gratuities

The price quoted for any stay covers the selected accommodation, daily breakfast and 6 group dinners taken in the dining venue according to the documented meals schedule (see menu), all taxes and the use of all resort facilities.

The Shuttle Service to/from the local airports is included in the price.

All other goods and services such as spa treatments, excursions, tours, and bar drinks will be charged separately to each guest's individual room account.

Although optional, staff gratuities are important and are welcome by cash only.

Separate individual accounts will be established at check-in for all guests to cover all incidental charges to their rooms not covered by the group master account. All guests, before departure from the resort, must settle individual accounts.

Initial Booking Deposit

All prices in this contract are stated in American Dollars USD.

A non-refundable deposit is due at the signature of this contract to confirm a reservation.

Deposit Amount is 50% of the room rate

Single Occupancy \$4268 x 50% = \$2134

Double Occupancy - \$3246 x 50% = \$1623

Payment Calendar

- a) The initial deposit as listed under "Initial Booking Deposit" is due within 72 hours of room availability confirmation, and upon receiving the 'Retreat Registration Confirmation' email.. If the deposit is not received within **72 hours**, Alexandra Earl reserves the right to cancel the registration. In the case of two or more guests wanting to book the same room, the guest who puts down the deposit first will be able to book.
- b) **The entire Remaining Balance must be paid on or before January 25, 2026 (100 days before arrival):**

Single Occupancy \$4268 x 50% = \$2134

Double Occupancy - \$3246 x 50% = \$1623

If applicable, all bank transfers fees and/or credit card fees will be paid by the Retreat Participant.

All payments must be made on the agreed schedule. If for any reason, the Retreat Participant delays any payment by more than 10 business days, Alexandra Earl reserves the right to cancel the reservation and all monies received from the Participant are non-refundable.

Payments

Payments should be made via cash, check or via Zelle at associated e-mail address: alexandra.bruin@gmail.com and phone: 480-406-0229

Credit card

Payments can also be made by credit card (Mastercard, Visa, Discover); additional fees of 3% will apply to the reservation payments made through credit card and any other fees incurred by the participants bank. Call or email Alexandra at +1-480-406-0229 or alexandra.bruin@gmail.com directly for more information on how to submit credit card payment.

Cancellation Policy

All monies received from the Participant are non-refundable. In the event of a cancellation made before 125 days prior to arrival (before January 1, 2026) they will be credited minus a 50% administrative fee if the room is resold by Alexandra Bruin Earl and their spot is filled by an alternate Participant. No credit is available if the Retreat Participant cancels on or after January 1, or if the Participant does not show up, or leaves early for any reason.

Method of Reservations: Retreat Planner takes reservations

Alexandra Bruin Earl expects a definitive rooming list 90 days before arrival with detailed guest information (first name, last name, personal email address, single/double occupancy, arrival flight information, departure flight information, food allergy, specific request, and specific comments). Alexandra Earl will request the detailed guest information directly from each Participant 120 days before arrival.

Check-in / Check-out

Check in is at 4:00 PM.

Check out is at 11:00 AM.

How to arrive to Cambodia and Thailand

Angkor Grace in Siem Reap is accessible by flight. Guests should book an arrival flight that lands no later than **2:00 PM** and a departure flight that takes off no earlier than **10:00 AM**. All guests arriving to the airport after 3:00 PM (as scheduled or due to delays or flight cancellations) will likely miss the opening yoga class. They will receive a new transfer schedule and instructions notice by email or text in a timely manner.

Shuttle Service (Included in Price)

The service includes:

- Transfer by taxi or van from the airport to Angkor Grace and Garrya Tong sai Bay Samui
- Return to the airport at the end of the retreat. Any guests not returning to the airport must pay for their own transportation or may go to the airport and choose the transportation of their choice to go to their final destination.

Important information regarding Shuttle Service:

- a) The Retreat Participant must send a complete list of travel companions 60 days prior to scheduled arrival with each guest's first name, last name, occupancy, email address, detailed flight itineraries for both arrival and departure (airline, flight number, flight landing, and take-off schedule) and must advise Alexandra Bruin Earl in case of last minute changes
- b) Alexandra Bruin Earl will send to all guests detailed and illustrated transfer instructions and a transfer schedule at least 72 hours before group's arrival.
- c) Hostesses from the cab/van transfer operator will greet guests at the airport
- e) If a guest flies in early and stays at a different place the days before his/her scheduled check-in, he/she will have to meet the group directly at Angkor Grace or Garrya Tong sai Bay Samui. No discount, no refund or credit will be allowed due to the void car/van ride from the airport
- f) If a guest flies in early and stays at the resort for any number of nights before the retreat, Alexandra Bruin Earl will arrange to ensure his/her Shuttle Service to the resort at no extra cost
- g) If a guest leaves the retreat early or late, Alexandra Bruin Earl will arrange to ensure his/her Shuttle Service to the airport
- h) The resort's transfer coordinators consistently make their best efforts to ensure a pleasant experience and to limit guest's waiting time at the airport, but guests must be advised that due to cars, vans, and boats availability, capacity and efficiency, in special group transfer circumstances, they may have to wait at the airport and/or at the pier for up to two hours.
- i) For Departure, boats are scheduled by default to leave the resort at least 3.5 hours before flight departure. The resorts will make their best efforts to adapt the transfer schedule to their guest's comfort, but declines responsibility for any delay or, on the contrary, unexpected waiting time at the airport.
- j) At least 24 hours before the end of the retreat, the resort will supply a departure schedule and give it to Alexandra Bruin Earl for guests to double check their personal flight information and to acknowledge their transfer schedule
- k) Flight navigation is subject to weather conditions and to authorizations of the local authorities. Alexandra Bruin Earl and the resorts reserve the right to modify the transfer schedule and itinerary or cancel it for any reason dictated by local authorities or force majeure and declines liability for any consequence the guests may suffer as a result of this itinerary/schedule modification/cancellation.
- l) Alexandra Bruin Earl and the resorts do not directly operate car and boat transportation from and to the airport but acts as a contractor's coordinator. We carefully selected duly authorized and accredited transfer service providers that operate under their own liability and are fully insured. Alexandra Bruin Earl and the resorts are not liable for anything that occurs during those transfers, should they require it, the guests will be referred to the insurance company's of those service providers

Food & Beverages

Daily breakfast and 6 group dinners are included in the rate. All other foods and drinks requests may be subject to additional charges.

All meals are served at the dining venues with the following schedule:

Breakfast: 7-10 AM

Dinner: 7:00-8:00 PM

Any guest can arrive at the restaurant during the breakfast time span allotted and expect to be served. Group dinners have a set time and you should plan to arrive on time at the designated start time.

Most breakfasts are served buffet style. All guests should feel free to repeat any dish the number of times they want subject to availability.

The resorts offer a varied selection of specialty coffees, smoothies, beers, wines, liquors, and cocktails at an additional cost (a bar menu is available upon request). Incidentals are charged to each guest's room as per their Individual Account. The resorts may cater to special requests for specific wines or liquors provided they are available on the market and the logistics allow the staff to purchase it in a timely manner.

Special diets such as vegetarian, or vegan, and personal food allergies can be catered to at the resorts if properly advised with 8 weeks anticipation.

Yoga Studio Schedule

There will be 1 yoga class offered per day. One in the morning or one in the evening. The exact times will depend on studio availability

and tour schedules. It is also possible that we will have yoga at other times than stated above, and Alexandra Earl will notify you if that opportunity presents itself..

Health

The Retreat Participant must ensure that they have no physical or medical conditions that would adversely affect their ability to stay at the resorts and to take part in the tours and yoga program offered by Alexandra Bruin Earl, or other physical or cultural activities offered on the retreat. Attending a retreat with Alexandra Bruin Earl is at your own risk and as such Alexandra Bruin Earl and the resorts are not liable for any injuries incurred while on retreat.

Force Majeure

Alexandra Bruin Earl's failure to perform any term or condition of this contract as a result of an extraordinary event or circumstance beyond its control such as, but not limited to, war, strikes, riots, fires, floods, acts of God, natural disasters, epidemics, governmental restrictions, power failures, or damage or destruction of any facility, shall not be deemed a breach of this Contract.

Alexandra Bruin Earl reserves the right to cancel the Group Reservation in case of force majeure. In this event, no refund is possible. Alexandra Bruin Earl is not responsible for any expenses or damages incurred as a result of event cancellation including preparation costs, airline tickets, travel documents or other expenses. Travel insurance is always recommended. In the case of force majeure during a retreat, Alexandra Bruin Earl will take the best course of action to keep all guests safe as decided by management. This may include emergency evacuation and cancellation of the event. Should a group be evacuated, Alexandra Bruin Earl will make its best efforts to provide an option of safe accommodation to the group as long as necessary at the guests' expense. All monies associated with room and food costs for the time away from property will be covered by the guests.

Limitation of Liability

The fulfillment of this agreement by either party is subject to acts of God, war, government regulation, disaster, hurricane, flood, influential terrorist attacks, strikes, civil disorder, and curtailment of required transportation, or other emergencies making it inadvisable, illegal, or impossible to fulfill this agreement. It is provided that this agreement may be terminated for any one or more of such reasons by written notice from one party to the other, without liability.

Indemnification and Hold Harmless

Alexandra Bruin Earl and the Retreat Participant each agree to defend indemnify and hold harmless the other party from and against all claims, actions or causes of action, liabilities, including attorney's fees, and cost arising from the defense of any claim, action, cause of action or liabilities arising out of or resulting from any act taken or committed by Alexandra Bruin Earl on the one hand, or the Retreat Participant on the other hand, pursuant to the performance or failure to perform each party's obligations, including the negligence of each party hereunder. Alexandra Bruin Earl and the Retreat Participant each agree to defend, indemnify and hold harmless the other party for any claim, action, cause of action and liabilities which may be asserted by third parties arising out of the performance or failure to perform each party's obligations pursuant to this contract, including the negligence of each party hereunder, except for the willful misconduct or gross negligence of the other party.

Assumption of Risk

Alexandra Bruin Earl is dedicated to ensuring the safety of all guests, although all clients must assume the risk inherent in travel. Alexandra Bruin Earl is not responsible for any unexpected risks or occurrences including those from weather, terrain, wildlife or other *force majeure*.

Legal Jurisdiction

This agreement shall be construed under the laws of Siem Reap, Cambodia and Ko Samui, Thailand dependant on the location in which the dispute occurs, and in the event litigation is required to settle any dispute between the parties, it is agreed that litigation shall be commenced and maintained in the Court in Siem Reap, Cambodia or Ko Samui, Thailand.

Guidelines and Rules on Property

This set of Guidelines and Rules is printed in each room.

WATER & BATHROOM

- Don't drink tap water.
- When showering, please only use biodegradable soaps and shampoos.

IN THE ROOMS

- Leave your shoes out of your room and enjoy a barefoot retreat
- Please don't use any loud sound system in your suite after sunset. Should you have specific needs, please inquire
- The housekeeping staff will make your room daily while you're in yoga practice or at the restaurant. In an eco-friendly effort, we replace towels and sheets once every three days. Should you need a specific change of linens or towels, let us know
- The resorts are non-smoking properties. If you wish to smoke, please do so on the beach and dispose of your cigarette butt in a proper trash can

afterwards SAFE BOX

- Each suite has a safe. Instructions are available in a card inside the box. If you're having trouble with your safe, please let us know. Make sure you leave all your personal objects in the safe (wallets, cameras, ipods, jewels, passports, etc).

SPA, TOURS & ACTIVITIES RESERVATIONS

- Reservations for spa treatments, tours & activities need to be made in advance. Reservations are not cancelable and they will be charged to your room's account

FIRST AID

- A first-aid kit is available at the front desk

RESTAURANT

- Your fare includes daily breakfast and 6 group dinners. If you're craving for a bite in between meals, please inquire at the resorts restaurants for available meals or snacks. Additional costs apply.

- To make sure you get the greatest service, please respect the restaurant and meal schedule

IN THE YOGA STUDIOS

- You may use props, mats, blocks, straps, etc. Make sure you clean them and replace them when you're finished

CHECK-OUT

- Please double check that the front desk staff has your departure flight information. They will confirm your transfer schedule to go back to the airport

- Check-out is done at the front desk. To avoid long lines and stress, you may settle your bill the night before check out.

GRATUITIES

- Tipping is appreciated. You may leave gratuities at check-out and the recommended \$20 USD per day and per guest and are accepted by cash only. Additional tipping is recommended at your discretion for entertainers (tour guides, transfer drivers, yoga instructors, etc).

CHILDREN POLICY

Children are allowed at the resorts. For children from 12 years old+, the charge will be 100% off the total adult rate.